

IBM Software Demos IBM Director 5.1 Event Action Plan Wizard

IBM_Director_51_Event_Action_Plan_Builder_Wizard_D_Feb06 Demo Script

1a 00:00 21sec

With IBM Director 5.1 A new Wizard is added to support the Event Action Plan Builder. This wizard makes it even easier to setup the initial event actions that are most commonly needed. We will now see how an administrator can use the wizard to setup basic notification tasks for a remote branch office.

1b 0:22 6Sec

First, the administrator enters a name for the event action plan that is being built.

1c 0:32 12 sec

We can now can select the machines that need to be setup. Here, we choose the Miami branch office group, (:38) We then select all the machines in that group.

1d 0:44 17sec

Next, the event filters are selected. In this case, we are interested in base hardware events such as predictive failure, environmental, and hard drive alerts . Notice that as each category is highlighted, a description is displayed at the bottom

1e 1:04 18sec

Now, we need to decide how to send out the alert. First, we select e-mail and fill in the necessary information. Notice the use of Director variables to provide custom information such as the type (or severity) of the alert and the full text of the event.

1f 1:30 28sec

The bottom action demonstrates IBM Director's flexibility to work with other programs which provide additional function not included in IBM Director. Here, we will use the "start program" selection to call a third party package the Acme company uses to automate notifications via the telephone. We indicate the location of the program and pass the administrator's cell phone and customized event message to the program.

2a 2:00 11sec

The time range page allows different people to be alerted during different coverage shifts. In this case, we choose to always notify the same person.

2b 2:05

Finally, we are shown a summary of the event action plan we have just created. By selecting "Finish", this event action plan is immediately assigned to the selected group of machines.

With just these few simple steps, we have ensured that any problems in this remote location are immediately identified and that the proper administrator is quickly made aware.

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